

SOCIAL SERVICES FOR SPANISH SPEAKERS

<u>Name</u>	<u>Type of Service</u>	<u>Interpreters On Staff</u>	<u>Translated Materials</u>	<u>Location</u>	<u>Hours of Operation</u>	<u>Contact</u>
Catholic Diocese of Memphis Associated Catholic Charities*	Immigration, refugee, domestic violence, and ESL services	No**	No	1325 Jefferson Ave. Memphis, TN 38104	Monday-Friday 8:00am-4:30pm	(901) 722-4700
Deneuille Learning Center job training for women	ESL, computer, and	Yes	Yes	840 Dickinson St. Memphis, TN 38107	Monday, Wednesday, Friday 9:00am-12:00pm	Sister Lackshmie (901) 726-5902
Sacred Heart Catholic Church Catholic Hispanic Community of Memphis	Referral, translation, and food assistance	Yes	Yes	1324 Jefferson Ave. Memphis, TN 38104	Monday-Friday 9:00am-4:30pm Sunday 10:00am-2:30pm	Fr. Miguel Ruíz (901) 726-1891 Fax: (901) 726-9272
Sisters of the Good Shepherd Casa María del Pueblo Vecino	Referral and language assistance	Yes	No	4083 Hemingway St. Memphis, TN 38128	Monday-Friday (Hours vary)	Sr. Clarkson (901) 373-7456
Memphis City Schools						
Messick Adult Center and referral	Educational assistance	Yes	Yes	703 Greer St. Memphis, TN 38112	Monday-Friday 8:00am-4:00pm	Barbara Herman (901) 325-4855 Matt Sharp (901) 325-4848
ESL Program Bilingual Mentor and Counselor						Carmen Zepeda (901) 325-5411(Sp.)
Memphis Light, Gas, and Water (MLGW)	Utilities information and assistance	Yes	Yes	242 S. Main Memphis, TN 38103 (Main Office)	Monday-Thursday 8:30am-5:30pm Friday 8:30am-6:00pm	(901) 544-MLG Press "2" for Spanish
United Methodist Church Centro Hispano de Asistencia Social	ESL, legal, immigration assistance; food and clothing assistance	Yes	No	3473 Jackson Ave. Memphis, TN 38122	Tuesday-Friday 9:30am-12:00pm	(901) 458-2608(Eng.) (901) 458-1835 (Sp.)
Work Place, Inc. Project Adelante	Job, computer, and ESL training	Yes	Yes	245 Wagner Place Memphis, TN 38103	Monday-Friday 8:00am-5:00pm	Shelby Mallory (901) 260-3719 fax: (901) 527-0867

*Associated Catholic Charities operates the Jubilee Schools of Memphis, and encourages Spanish-speaking immigrants to apply.

**Interpreters available by appointment.

LATINO ADVOCACY ORGANIZATIONS

<u>Name</u>	<u>Type of Service</u>	<u>Interpreters On Staff</u>	<u>Translated Materials</u>	<u>Location</u>	<u>Hours of Operation</u>	<u>Contact</u>
Hispanic Business Alliance (HBA) www.hispanicalliance.org	Advocacy for business owners	Yes	Yes	P.O. Box 1777 Cordova, TN 38088	Monday-Friday 9:00am-5:00pm	(901) 386-7955
Latino Memphis	Referral assistance and advocacy	Yes	Yes	4045 American Way Blvd. Suite 205 Memphis, TN 38118	Monday-Thursday 9:00am-4:00pm Friday 9:00am-12:00pm	José Velázquez (901) 366-5882
League of United Latin American Citizens of Tennessee (LULAC)	Advance Latino causes in political arena	Yes	Yes	3259 Whitebrook Plaza Suite 100	Monday-Friday 9:00am-5:00pm	Ruth Valverde (901) 795-0999 Memphis, TN 38118

MEDICAL SERVICES FOR SPANISH SPEAKERS
Interpreters Available

<u>Name</u>	<u>Specialization</u>	<u>Translated Materials</u>	<u>Location</u>	<u>Hours for Interpreting Service</u>	<u>Contact</u>
Cardiology Specialists of Memphis	Cardiology	No	80 Humphreys Ctr. #202 Memphis, TN 38120	Monday-Thursday 8:30am-5:30pm	(901) 747-3330
Dr. Eric Guerra*	Cardiology	No	1500 W. Poplar #202 Memphis, TN 38120	Friday 8:30am-5:00pm	(910) 854-9620
Church Health Center	Family care	No	1210 Peabody Ave. Memphis, TN 38104	Monday-Thursday 7:30am-9:00pm Friday 7:30am-5:00pm	(901) 272-0003
Dr. Mary Braza*					
Christ Community Medical Center	Health clinic	No	3398 S. Third St. Memphis, TN 38109	Monday-Friday 8:30am-5:00pm	(901) 398-2442
Cypress Family Care and Obstetrics**	Family care OB/GYN	Yes	6610 Kirby Center Cv. Memphis, TN 38115	Monday-Friday 8:00-5:00pm	(901) 362-0677
Galloway WIC	Food voucher	No	4777 N. Manassas St. Memphis, TN 38107	Monday-Friday 8:00am-3:30pm	(901) 528-8268
Gastrointestinal Specialists	Gastroenterology	No	930 Madison Ave. #870 Memphis, TN 38103	Monday, Wednesday, Friday 9:00am-5:00pm	(901) 578-2538
Dr. Isaac Jalfón*	Gastroenterology	No	310 S. Rhodes West Memphis, AR 72301	Tuesday 9:00am-5:00pm	(870) 702-8200
	Gastroenterology	No	6005 Park Ave. #907 Memphis, TN 38119	Thursday 9:00am-5:00pm	(901) 683-5256
The Health Loop	OB/GYN	Yes	4095 American Way Memphis, TN 38118	Monday-Friday 8:00am-4:00pm Thursday 12:00pm-8:00pm	(901) 375-1700 (Spanish option)
Dr. Griselle Figueredo*					
Hickory Hill WIC	Food voucher	No	6590 Kirby Center Cv. Memphis, TN 38112	Monday-Friday 8:00am-3:00pm Saturday 9:00am-11:00pm	(901) 365-1045
Hollywood Clinic	Health clinic	No	2500 Peres Ave. Memphis, TN 38108	Tuesday and Wednesday 8:00am-4:30pm	(901) 458-9531
Le Bonheur Early Intervention and Development (LEAD)	Developmental pediatrics	No	50 North Dunlap Memphis, TN 38103	Monday-Friday 8:00am-4:00pm (available outside business hours)	(901) 572-5858 (Spanish) Fax: (901) 572-5859
Lindsay McMillan,** Speech Therapist					
Médicos Para La Familia	Health clinic	Yes	3030 Covington Pike Memphis, TN 38128	Monday-Friday 9:00am-5:00pm	(901) 383-8889
Mid-South Clinic	Health clinic	No	409 Ayers St. Memphis, TN 38105	Monday and Friday 8:00am-12:00pm	(901) 544-7982

<u>Name</u>	<u>Specialization</u>	<u>Translated Materials</u>	<u>Location</u>	<u>Hours for Interpreting Service</u>	<u>Contact</u>
The MedPlex	Health clinic	No	880 Madison Memphis, TN 38103	Monday-Friday 7:00am-9:00pm Saturday-Sunday 8:00am-8:00pm	(901) 545-7263
Pediatrics Consultants Dr. Cecilia Sepúlveda*	Pediatrics	Yes	6025 Walnut Grove Memphis, TN 38120	Monday-Friday 8:00am-4:00pm	(901) 821-9990
Poplar Primary Care Dr. Gumersindo Leal*	Family care	Yes	3445 Poplar Ave. #1 Memphis, TN 38111	Monday-Friday 10:00am-5:00pm Saturday 10:00am-12:00pm Closed on Sunday and Wednesday	(901) 323-7651
Primary Care Pediatrics Dr. Janice Algea*	Pediatrics	Yes	8081 US Highway 51 N Millington, TN 38053	Monday-Friday 8:00am-3:30pm Wednesday 8:00am-11:30am	(901) 873-4242
Raleigh WIC	Food voucher	No	3040 Covington Pike Memphis, TN 38128	Monday, Wednesday, and Friday 8:00am-3:00pm	(901) 386-2060
Dr. Samuel Simha*	OB/GYN	Yes	6025 Walnut Grove Memphis, TN 38120	Tuesday and Thursday 8:30am- 3:00pm; Wednesday and every other Friday 8:00am-12:00pm	(901) 680-8146
Special Kids Luisa Ramírez de Lynch,** Physical Therapist	Developmental pediatrics	No	675 National Memphis, TN 38122	Monday-Friday 8:00am-4:30pm	(901) 324-7050 (Spanish) Fax: (901) 324-1285
Dr. David Stentz**	OB/GYN	No	1500 W. Poplar #304-5 Collierville, TN 38107	Monday-Friday 9:00am-4:30pm	(901) 853-2710
Tennessee Early Intervention Systems (TEIS) Amy Farmer,** Bilingual Coordinator	Developmental pediatrics	Yes	4111 S. MSU B St. Memphis, TN 38152	Monday-Friday 8:00am-4:30pm	(901) 678-5745 (Spanish) Fax: 678-5720
Tennessee Infant Parent Service (TIPS) Gloria Díaz-Ramos,** Occupational Therapist Carmen Zepeda,** Parent Advisor	Developmental pediatrics	Yes	4097 S. MSU B St. Memphis, TN 38152	Monday-Friday 8:00-4:30pm	(901) 678-3501 (901) 384-9567 (Spanish) Fax: (901) 384-9567 (901) 325-5411 (Spanish)
Tuberculosis Clinic	TB prevention and treatment	Yes	814 Jefferson Ave. Memphis, TN 38103	Monday-Friday 8:00am-4:00pm	(901) 544-7616

<u>Name</u>	<u>Specialization</u>	<u>Translated Materials</u>	<u>Location</u>	<u>Hours for Interpreting Service</u>	<u>Contact</u>
University of Tennessee Boling Center for Developmental Disabilities Dr. Mario Petersen*	Learning disabilities, counseling, and developmental pediatrics	Yes	Health Science Center 711 Jefferson Ave. Memphis, TN 38105	Monday-Friday 8:00am-5:00pm	(901) 448-6511 (901) 448-7459 (Spanish) TDD: (901) 448-4677 Fax: (901) 448-7097

*Doctors speak Spanish.

** Staff speaks Spanish.

Hospitals

Methodist Central	General care and emergencies	Yes	1265 Union Ave. Memphis, TN 38104	24 hours a day 7 days a week	(901) 726-7000
The Med Regional Center	General care and emergencies	Yes	877 Jefferson Ave. Memphis, TN 38103	24 hours a day 7 days a week	(901) 545-7100
St. Francis Hospital	General care and emergencies	Yes	5959 Park Ave. Memphis, TN 38119	24 hours a day 7 days a week	(901) 765-1000
Le Bonheur Children's Hospital	Pediatrics	Yes	50 North Dunlap Memphis, TN 38103	24 hours a day 7 days a week	(901) 572-3000
St. Jude Children's Hospital	Cancer treatment	Yes	576 Saint Jude Pl. Memphis, TN 38105	Monday-Friday 8:00am-5:00pm	(901)495-3300
Baptist Memorial Hospital	General care and emergencies	Yes	6019 Walnut Grove Memphis, TN 38120	24 hours a day 7 days a week	(800) 874-9426

Other Health Services

Alcohol and Chemical Abuse Rehab Center (ACAR)	Drug and alcohol rehabilitation center	Yes	633 Monroe Ave. Memphis, TN 38103	Monday-Friday 9:00am-8:00pm*	(901) 527-3100 Fax: (901) 527-3102
Memphis and Shelby County Health Department Latino Outreach Program	Referrals, birth certificates, and health information	Yes	814 Jefferson Ave. Rm 340 F Memphis, TN 38103	Monday and Friday 8:00am- 4:00pm; 1st, 3rd, and 5th, Wednesday of each month	Pilar Matthews (901) 544-7567 (Spanish)
Latino Memphis HIV Outreach	HIV testing, prevention, and information	Yes	4045 American Way Blvd. Suite 205 Memphis, TN 38118	Monday-Thursday 8:00am-4:00pm	Martha Kantor (901) 366-5882 Press 3 and #

<u>Name</u>	<u>Specialization</u>	<u>Translated Materials</u>	<u>Location</u>	<u>Hours for Interpreting Service</u>	<u>Contact</u>
University of Tennessee Extension Center	Nutrition and agricultural information	Yes	5565 Shelby Oaks Dr. Memphis, TN 38111	Monday-Friday 8:00am-4:30pm	Mike Dennison (901) 544-0243

*Interpreters available by appointment.

ENGLISH AS A SECOND LANGUAGE FOR ADULTS (ESL)

<u>Language Center</u>	<u>Location</u>	<u>Hours of Operation</u>	<u>Contact</u>
Berlitz Language Center	6555 Quince Memphis, TN 38119	Monday-Thursday 8:30am-6:30pm; Friday 8:30am-4:00pm	Laura Holley (901) 683-7371
Collierville Literacy Council	194 N. Rowlett Collierville, TN 38017	Monday-Friday 9:00am-4:00pm (after 4:00 with appointment)	Karen Ray (901) 854-0288
DeNeuille Learning Center	840 Dickinson St. Memphis, TN 38107	Monday, Wednesday, and Friday 9:00am-12:00pm	Sister Lackshmie (901) 726-5902
La Maestra, Inc.	Operates from various churches and libraries	No set hours of operation	Judy Babb (901) 737-6673 lamaestraesl@yahoo.com
Memphis City Schools Messick Adult Center ESL Program Bilingual Mentor and Coordinator	703 Greer St. Memphis, TN 38112	Monday-Friday 8:00am-4:00pm	Barbara Herman (901) 325-4855 Carmen Zepeda (901) 325-5411 (Spanish)
Mid-South Community College Literacy Council of Crittenden County	2000 W. Broadway St. West Memphis, AR 72301	Monday-Thursday 7:30-7:30 Friday 7:30am-3:30pm	Sharon Warren (870) 733-6763
Southwest Tennessee Communiy College Continuing Education	5983 Macon Cv. Memphis, TN 38104	Monday-Friday 8:00am-4:30pm	Linda Patterson (901) 333-4497 lpatterson@stcc.cc.tn.us
University of Memphis Intensive English for Internationals	125 Patterson Memphis, TN 38152	Monday-Friday 8:00am-4:30pm	Gunta Jurbergs (901) 678-3161 http://cipsweb.memphis.edu/iei.html
<u>Other ESL Classes</u>	<u>Location</u>	<u>Class Schedule</u>	<u>Contact</u>
Bellevue Baptist Church	2000 Appling Rd. Cordova, TN 38016	Wednesday 9:30am-11:45am (Women only) Tuesday 6:30pm-8:30pm (Coed)	(901) 347-2000
Calvary Chapel	4080 Mamie Memphis, TN 38128	Thursday 7:00pm-8:30pm	(901) 384-0846

<u>Language Center</u>	<u>Location</u>	<u>Hours of Operation</u>	<u>Contact</u>
Catholic Diocese of Memphis Holy Rosary Church	4841 Park Ave. Memphis, TN 38117	Tuesday 6:30pm-8:00pm	(901) 767-6949
Church of the Incarnation*	360 Bray Station Collierville, TN 38107	Monday 6:30pm-7:30pm	(901) 853-7468
Messiah Lutheran Church*	3743 Austin Peay Highway Memphis, TN 38128	Tuesday and Thursday 7:00pm-8:30pm	(901) 386-3401 (901) 386-3448
Parkway Village Library*	4655 Knight Arnold Memphis TN 38118	Thursday 7:00pm-8:30pm	(901) 363-8923
Raleigh Egypt High School*	3970 Voltaire Ave. Memphis, TN 38128	Tuesday and Thursday 2:30pm-3:30pm	(901) 385-4100
Raleigh Library*	3157 Powers Rd. Memphis, TN 38128	Wednesday and Thursday 7:00pm-8:30pm	(901) 386-5333
United Methodist Church	3431 Jackson Ave. Memphis, TN 38128	Tuesday 7:00pm-8:30pm	(901) 458-2608
Whitehaven Baptist Church	4800 Elvis Presley Blvd. Memphis, TN 38105	Wednesday 6:30pm-8:00pm	(901) 332-4642

* Affiliated with La Maestra, Inc.

GENERAL EDUCATION DEVELOPMENT FOR ADULTS (GED)

<u>Language Center</u>	<u>Location</u>	<u>Hours of Operation</u>	<u>Contact</u>
Memphis City Schools Messick Adult Center	703 Greer St. Memphis, TN 38112	Monday-Friday 8:00am-4:00pm	Barbara Herman (901) 325-4855
GED Testing Center	2930 Airways Blvd. Bond Building, Suite 105 Memphis, TN 38116	Monday-Friday 8:00am-4:00pm	(901) 416-2433 (recording)
Southwest Tennessee Community College Testing Center	5983 Macon Cv. Memphis, TN 38134	Monday-Friday 8:00am-4:30pm	Peg Hinson (901) 333-4170

ENGLISH AS SECOND LANGUAGE FOR CHILDREN

<u>Name of School*</u>	<u>Location</u>	<u>Contact</u>
Balmoral Elementary	5905 Grosvenor Memphis, TN 38119	(901) 684-2128
Bellevue Jr. High	575 S. Bellevue Memphis, TN 38104	(901) 722-4488
Berclair Elementary	810 N. Perkins Memphis, TN 38122	(901) 761-8800
Bruce Elementary	1206 Carr Ave. Memphis, TN 38104	(901) 722-4495
Carnes Elementary	943 J.W. Williams Ln. Memphis, TN 38105	(901) 579-3206
Central High	306 S. Bellevue Memphis, TN 38104	(901) 722-4500
Coleman Elementary	3210 Raleigh-Millington Rd Memphis, TN 38128	(901) 385-4306
Cromwell Elementary	4989 Cromwell Memphis, TN 38118	(901) 366-2500
Crump Elementary	4405 Crump Memphis, TN 38141	901) 369-1970
Egypt Elementary	4160 Karen Cove Memphis, TN 38128	(901) 385-4150
Evans Elementary	4949 Cottonwood Memphis, TN 38118	(901) 366-2504
Goodlett Elementary	3001 Goodlett Rd. Memphis, TN 38118	(901) 366-2510
Jackson Elementary	3925 Wales Memphis, TN 38108	(901) 385-4222
Kingsbury Elementary	4055 Bayliss Ave. Memphis, TN 38108	(901) 320-6020
Kingsbury High	1270 N. Graham St. Memphis, TN 38122	(901) 320-6060

<u>Name of School*</u>	<u>Location</u>	<u>Contact</u>
Knight Road Elementary	3237 Knight Rd. Memphis, TN 38118	(901) 366-2514
Macon Elementary	968 Mendenhall Rd. Memphis, TN 38122	(901) 684-2132
Newberry Elementary	5540 Newberry Ave. Memphis, TN 38115	(901) 366-2518
Oak Forest Elementary	7447 Nonconnah Trl. Memphis, TN 00000 US	(901) 684-2257
Oakhaven Elementary	3795 Bishops Bridge Rd. Memphis, TN 38118	(901) 366-2320
Peabody Elementary	2086 Young Avenue Memphis, TN 38104	(901) 722-4606
Raleigh-Bartlett Meadows Elementary	5195 Twin Woods Memphis TN, 38134	(901) 385-4336
Ridgeway Elementary	1775 Ridgeway Rd. Memphis, TN 38119	(901) 761-8840
Ross Elementary	4890 Ross Rd. Memphis, TN 38141	(901) 369-1990
Shady Grove Elementary	5360 Shady Grove Rd. Memphis, TN 38120	(901) 684-2166
Sheffield Elementary	4350 Chuck Memphis, TN 38118	(901) 366-2360
Sheffield High	4315 Sheffield Memphis, TN 38118	(901) 366-2370
Shelby Oaks Elementary	6053 Summer Ave. Memphis, TN 38134	(901) 385-4305
South Park Elementary	1736 Getwell Rd. Memphis, TN 38111	(901) 744-5024
Snowden Elementary	1870 N. Parkway Memphis, TN 38112	(901) 722-4621
Treadwell Elementary	3538 Given Memphis, TN 38122	(901) 320-6100

Name of School***Location****Contact**

Willow Oaks Elementary

4417 Willow
Memphis, TN 38117

(901) 684-2196

*ESL classes offered during school hours.

Early Childhood Education**Name of Service****Interpreter
On Staff****Translated
Materials****Location****Hours of Operation****Contact**

Porter Leath Children Center

Yes

No

4207 American Way
Memphis, TN 38118School Hours: 8:00am-2:00pm
Extended Hours: 7:30am-5:00pmNatalie Brown
(901) 795-7544

DOMESTIC VIOLENCE SERVICES

<u>Name of Service</u>	<u>Interpreter On Staff</u>	<u>Translated Materials</u>	<u>Location</u>	<u>Hours of Operation</u>	<u>Contact</u>
Associated Catholic Charities Sophia's House	No*	No	Not disclosed for security reasons	24 hours a day 7 days a week	(901) 722-4700
Family Services	Yes	Yes	2430 Poplar Ave. Memphis, TN 38112	Monday-Thursday 8:30am-5:30pm Friday 8:30am-12:00pm	(901) 324-3637 Fax: (901) 324-9114
The Memphis Sexual Assault Resource Center	Yes	Yes	2675 Union Ave. Ext. Memphis, TN 38112	Monday-Friday 8:30am-5:00pm	(901) 272-2020 (Interpreter Available)
YWCA Abused Women's Services	No*	No**	Not disclosed for security reasons	24 hours a day 7 days a week www.ymcamemphis.org	(901) 725-4277 (English Only)

*Interpreter available by appointment.

** YWCA is in the process of translating their materials into Spanish.

LEGAL SERVICES

Civilian Law Enforcement Review Board	No*	No	125 N. Main St Office 200 Memphis, TN 38103	Monday-Friday 8:30am-5:00pm	(901) 576-6840 Fax: (901) 576-6529
District Attorney General's Office of Shelby County	Yes	Yes	201 Poplar Ave Memphis, TN 38103	Monday-Friday 8:30am-5:00pm	María Antonia Moulin (901) 545-2308 (Spanish)
Memphis Area Legal Services (MALS)	Yes	Yes	109 N. Main St. Memphis, TN 38103	Monday-Friday 8:30am-5:00pm	Linda Cooper (901) 523-8822
MIFA Community Legal Clinic	No*	No	910 Vance St. Memphis, TN 38126	Monday-Friday 8:00am-5:00pm	Meg Jones (901) 543-3395

*Interpreter available by appointment

MEDIA AND INFORMATION CENTERS FOR SPANISH SPEAKERS

Newspapers and Other Publications

<u>Name</u>	<u>Location</u>	<u>Contact Information</u>	
El Gráfico de Memphis	5521 Elmhurst Ave. Memphis, TN 38115	(901) 230-3094 (901) 289-2674 Fax: (901) 541-8889	e-mail: elgraficodememphis@msn.com
El Horizonte	3269 Whitebrook Plaza Bldg B Suite 110 Memphis, TN 38118	Celio Palacios, editor (901) 566-9958 Fax: (901) 566-9224	e-mail: newa@el-horizonte.com
Mi Tierra Magazine	3245 Whitebrook Plaza Bldg E; Suite 120 Memphis, TN 38155	José Luis Escobar, editor (901) 368-0035	e-mail: mitierra@bellsouth.net
Páginas Amarillas/ The Hispanic Yellow Pages	Bravo Enterprises, LLC. 44 N. Second St. Memphis, TN 38103	Jon and Lisa Pennington, Monte and Jennifer Hansen, editors (901) 528-9003	
La Prensa Latina	376 Perkins Rd. Ext. Suite 204 Memphis, TN 38117	Héctor Mendoza, editor (901) 751-2100 Fax: (901) 751-1202	e-mail: laprensalatina@aol.com website: www.laprensalatina.com

Spanish Language Radio Stations

La Nueva FM 95.3	3245 Whitebrook Plaza Bldg E Suite 120 Memphis, TN 38115	José Luis Escobar (901) 368-0035	
Radio Ambiente AM 1030	Flinn Broadcasting, Inc. 6080 Mt. Moriah Rd. Ext. Memphis, TN 38115	Carmen Reyes (901) 375-9324 Ext. 1001	e-mail: radioambiente@aol.com

Information Centers With Translated Materials

Kroger City Multicultural Education Link	4075 American Way Memphis, TN 38118	(901) 795-5932	
Memphis Shelby County Public Library & Information Center (LINC)	3030 Poplar Ave. Memphis, TN 38111	(901) 415-2700	website: www.memphislibrary.lib.tn.us e-mail: lincref@memphis.lib.tn.us